

Annexe 4

Comments received from Members of the Public - Website Consultation - comments in bold received since 26th May 08

Location	Object?	Box	Comments
Comments received via the Website feedback system			
Wonersh	Object	Blackheath Lane, Wonersh	Mobile coverage in this part of the village is poor and intermittent. How does one report a home phone that is not working without having to travel a distance? What has happened to BT's so called serving the community? Can they not think about anything other than profit.
Farnham	Object	Farnham and all	I live in Farnham and am particularly interested about those in the Farnham area but also feel strongly about those elsewhere in Waverley. The telephone boxes are part of the British Town and Country Landscape. I feel that none should be removed or replaced.
Godalming	Object	All red boxes	These phone boxes shouldn't be taken away as one of the older style ones and have been there for all the years I have lived in Godalming. Enough of our old things are being taken away (eg: the old post office , now an empty office building) and being replaced by new ugly looking things or not replaced at all! There will always be a need for a telephone box at either end of the town, remembering not everyone has access to a mobile in the high street!. It's time to protect our town and our history. Too much of it is being lost in one form or another.
Farnham	Object	All red boxes	I don't object to the removal of the actual payphones but the old style boxes should be retained. These are quintessential British icons and are much loved by residents of this country as well as being popular with tourists (why else would they appear on so many postcards and souvenirs?). They also act as useful landmarks.
Godalming	Object	All red boxes	These telephone kiosks are I believe red telephone boxes and in locations that are especially beautiful. I cycle around these areas regularly and these are highly regarded cycle routes and walking routes. The red boxes add considerably to the overall beauty of these country locations (which are even part of the Surrey Cycle Way?) and to remove them would be a travesty and no different to demolishing any other historically important landmark.
Godalming	Object	All red boxes	I would like to see the traditional red boxes preserved as they are part of our heritage - I have no objection to the removal of more modern boxes.
Farnham	Object	All red boxes	I do not think that the borough should lose any more of the traditional red phone boxes. If BT feel that they are no longer viable, then they should perhaps be taken over by the council, listed and preserved for future generations to enjoy. Communities who wish to see their familiar boxes retained to preserve the look of their street, could be encouraged to take responsibility for them. We are rapidly losing too many icons of Britain at a time when more and more people are feeling insecure about changes to the country.
Farnham	Object	Farnham	Red telephone box by farnham library- it is part of farnham , it is part of the scenery where it is. We

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			have lost so much that was Farnham , let's hold onto what we still have left.
Hindhead	Object	Hindhead	There is very limited mobile phone reception in Beacon Hill, therefore the phone boxes are required by those who do not have access to a land line (eg businesses / residents locked out of houses!) These telephone boxes also represent part of our history and are a desirable feature in our village. There is something very uniquely British about the red telephone box. In a time when our national identity is being questioned and undermined, we should keep those few icons that make the UK truly unique.
Hindhead	Object	Hindhead	Mobile phone reception in the village is patchy at best so the public phone boxes provide an additional level of communication capability within the village. They could possibly even save lives. Also red telephone boxes are part of British tradition and identity. As these are almost constantly under threat I feel that to remove them will further undermine that tradition and identity.
Farnham	Object	All red boxes	I object to the removal of all the red phone boxes which are part of the history of this country and should be listed to prevent their removal even if they are no longer in use. If the planned removal of these historic boxes goes ahead, is it possible for me to purchase one and at least save it from the scrapheap?

Public Comments received since despatch of Executive papers

Location	Object?	Box	Comments
Comments received via the Website feedback system			
Shamley Green	Object	Blackheath Lane, Blackheath	Mobile phones do not receive signals in Blackheath. The phone box should be retained in case of an emergency.
Bramley	Object	Bramley and boxes where mobile coverage unavailable	It is a public service, and BT should be prepared to subsidise it from their profits
Hydestile	Object	Hydestile Crossroads	The Hydestile Crossroads is an attractive, rural location with a listed farmhouse. The red payphone is an integral part of this countryside scene. Sadly, the crossroads has many accidents and the phone must be retained for emergencies in a poor mobile coverage area.
Hambledon	Object	Red Pay Phone outside Hambledon Shop and Post Office, Vann Lane, Hambledon.	As Chair of the Hambledon Village Trust, owners of the freehold of the Shop & Post Office I wish this box to be retained as it is an integral part of the facilities on offer, part of a heritage landscape and a vital communication in a poor mobile coverage area.
Hambledon/ Hydestile	Object	1. Vann Lane, Hambledon (outside community-run post office and store).	The payphone at Vann Lane is in a conservation area and is a component part of a heritage landscape. The one at Hydestile Crossroads is on an accident blackspot. We

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		2. Hydestile Crossroads, Hambledon Road. Box telephone	have poor mobile coverage throughout the village and both should be retained and increased use encouraged through local initiatives, ie parish council, village website etc.
Hambledon	Object	Red payphone outside village shop and Post Office in Vann Lane	Group is in the process of making an application to English Heritage to have the phone box listed. We feel that the box, in a conservation area, is a heritage feature that should be protected.
Comments received via letter			
Haslemere	Object	Parsons Green, Haslemere	I wish to put the case for the red telephone box at Parsons Green for two main reasons. Firstly Parsons Green and the surrounding area is one of predominantly public housing with a large proportion of older people. I believe that a public call box is essential in such an area and not everyone can be assumed to have a mobile telephone. Secondly, the box is pleasing to the eye. The estate was laid out in the 1950s and 1960s, The style of houses and the shop with expanse of green and the telephone box and the red pillar box create a very pleasant view, The modern developments do not look like this and every effort should be made to preserve their appearance. Please confirm that the red telephone box will stay. Is it possible to apply for the box to be listed?
Hydestile	Object	Hydestile Cross Roads	In response to BT's proposed removal of telephone boxes in the area we urge you to ensure that the telephone box at the Hydestile Cross Roads is retained indefinitely in full working order. We have been living at this address for the past 24 years. Hydestile Cross Roads is a dangerous road junction and a notorious scene for traffic accidents of both a minor and a major nature. Immediate availability of the existing telephone box to alert the emergency services has been and will continue to be essential.
Ewhurst	Object		BT have invited views on their desired wish to take away our village amenities in the shape of the two telephone boxes. Not everything in this life can be ordered or judged on grounds of profit alone. Yes, many people do use mobile phones and yes many houses do have landline phone sets. The village boxes are there for us all 24 hours a day. For emergencies, for the use of whatever a person's circumstances and so they should remain, If BT cannot afford to maintain them cannot the council be respectfully asked to help maintain this amenity and public confidence and safety? From a '5.3.25 ite '.
Rowledge	Object	The Square,	Petition (approx 300 signatures) collected at

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		Rowledge	Rowledge Village Stores – against removal of the box here.
Hambledon	Object	Hambledon community-run post office and stores, Vann Lane GU8 4EB. (Box tel No 01428 683191)	<p>Comments posted over the last few days on the forum of the new Hambledon Village website.</p> <ul style="list-style-type: none"> • I think we should try and keep the box by getting it listed - we are in a conservation area - or buying it. If one can keep a phone in it, so much the better. In the fullness of time one might develop other uses for it - ideas please. • Do not take away part of the village heritage especially with the shop/post office beside it. • An old fashioned phone box is a very appropriate for a traditional village like Hambledon. The phone box lends very well with the village shop. It would be a shame for this image to disappear. • We have walkers through the village who occasionally need to use the village phone box. It is part of the local colour and services situated as it is next to the village store, best in the county. • There is patchy coverage for mobile phones in the village and I think it is important that the phone box remains for emergency calls should they be needed. It also adds to the character of the village shop. • Red boxes are traditional and the one outside the Hambledon Village shop is part of the services offered by the village. I also think that it adds colour to the wonderful picturesque village green. Please keep it open. • I would like the phone box to be retained as it provides for emergency calls when the mobile phone coverage is poor. It needs to be changed to allow coins for the occasional user. It is also part of the services provided by the village shop. On top of this it adds colour to the wonderful picturesque village shop. • The village needs one phone box (and it should be able to take coins as well as cards) - mobile coverage is patchy; landlines do go down from time to time; and emergencies happen. The absence of a phone box could literally make the difference between life and death. • I would love to see the red telephone

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			<p>box stay, After all it is part of the village heritage. This aspect of our village should be protected as it is one of the things that makes it special. Whilst the box is not used regularly, that is partly because it is only operated by a phonecard. It could still be a lifeline (especially if coins were accepted) in the case of an emergency in the village green area as mobile phone coverage is not always available.</p>
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